FISHER & PAYKEL

CLAIM YOUR 5–YEAR EXTENDED WARRANTY

Purchase a qualifying professional range and qualify for an extension of your 2-year limited manufacturer's warranty by an additional 3 years.
Valid August 1 – December 31, 2026.

Terms & Conditions apply

HOW TO CLAIM

You'll need a copy of your proof of purchase, product codes AND serial numbers. These can be found on your product and/or product carton. Please ensure that these are obtained before installing the product(s). You must register your claim online by March 31, 2027 (Claims Closing Date). Learn more.

ELIGIBLE MODELS

View all the eligible products for the promotional offer below.

TERMS AND CONDITIONS

Information on the promotion forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. This offer is not valid in conjunction with any other offer, unless otherwise advised.

WHO CAN CLAIM

This promotion is only open to individuals who are legal residents of, and live within, the 50 United States of America or D.C. who are at least 21 years old at the time of purchase. Employees (and their immediate families) of the Promoter, participating retailers, Professional Trade Partners, and agencies associated with this promotion are ineligible. This promotion does not apply to any Quoted Builder/Commercial Contracted quotes or wholesale suppliers or sales of any trade seconds or refurbished products. Floor products or open box products do not qualify. Free products as part of other promotional packages do not qualify. This promotion shall be limited to one claim per household, except where prohibited by law.

PROMOTIONAL PERIOD

The promotion commences at 12:01am (PST) on August 1, 2026 and closes at 11:59pm (PST) on December 31, 2026 ('**Promotional Period**'). Claims must be received by the Promoter by 11:59pm (PST) on March 31, 2027 ('**Claims Closing Date**'). Any claims received after this date will be ineligible.

PROMOTIONAL OFFER

You are eligible to participate in this promotion if you:

a. purchase any Qualifying Product (as set out below) from a participating retailer (found here: Where to Buy | Fisher & Paykel USA);

or

b. purchase any Qualifying Product (as set out below) from an authorized Fisher & Paykel Professional Trade Partner (commercial) supplier;

during the Promotional Period and register your claim online before the Claims Closing Date to be eligible to claim an extension of your two-year limited Manufacturer's Warranty (described below) by an additional three years on the same terms and conditions.

Manufacturer's Warranty: Each new Fisher & Paykel appliance comes with a standard two-year limited Manufacturer's Warranty on parts and labor from the date of purchase. The full limited Manufacturer's Warranty terms and conditions can be found on our Warranty page.

The additional three year extension limited Manufacturer's Warranty is not exchangeable or transferrable for cash.

This promotional offer is not available to customers who choose to delay delivery of their Qualifying Products beyond the Claims Closing Date as the provision of serial numbers is mandatory for entry into this promotion.

This offer is non-transferable. For Qualifying Products purchased from a participating retailer, the offer is available only to the original purchaser.

QUALIFYING PRODUCTS

This promotional offer is available on the following '**Qualifying Products**': all Fisher & Paykel Professional Style Ranges.

Purchases of Qualifying Products are to be paid in full (with the same participating retailer or authorized Professional Trade Partner (commercial) supplier in the same transaction as the case may be) prior to registering your claim for this promotion. Laybys will not be accepted unless paid in full within the Promotional Period.

If a Qualifying Product is on backorder ('out of stock') that product must be paid for in full during the Promotional Period to be eligible for this offer. Full payment and receipt of the product(s) (and therefore access to the product serial number) must occur before the Claims Closing Date in order to lodge an online claim for this promotional offer.

HOW TO CLAIM

You must register for your products online by the Claims Closing Date. Claimants must agree to these full Terms and Conditions on the online registration form and supply the information marked as mandatory.

When registering your claim you must supply the following information:

1. Contact details – name (which must match the customer name on the proof of purchase (if applicable), address, email address and daytime contact phone number. The Promoter accepts NO responsibility for a claimant submitting incorrect details.
2. Serial number(s) and Product Code number(s) (5 digit code) of your Qualifying Product(s). These can be found on your product and/or product carton. **Please ensure that these are obtained before installing the product(s).** How to locate your serial number and product code number (5 digit code).
3. Either: (i) a copy of your proof of purchase – a receipt/tax invoice indicating the customer name, date of purchase, store (including address) invoice number, details of Qualifying Products including model number, the price paid (excluding any additional charges e.g. warranty costs) and total invoice amount; or (ii) a certificate of occupancy, for claimants that have purchased a Qualifying Product through an authorized Professional Trade Partner.

You can provide a copy of your proof of purchase or certificate of occupancy (if applicable) by either scanning or taking a photo of your proof of purchase or certificate of occupancy (if applicable) and uploading with your claim form.

1. Scanning – scan proof of purchase or certificate of occupancy (if applicable) and save as a PDF
2. Photo – take a photo of your proof of purchase or certificate of occupancy (if applicable) from your smartphone, make sure it is in focus and legible

Please ensure you retain your original proof of purchase or certificate of occupancy (if applicable). Failure to produce the proof of purchase or certificate of occupancy (if applicable) when requested may, in the absolute discretion of the Promoter, result in the invalidation of a claimant's claim and forfeiture of any right to a limited manufacturer's warranty offer.

If your claim is approved, you will receive an approval email.

If you do not receive an approval email within 30 days of your claim, please contact the Promoter at USA.Promotions@fisherpaykel.com or phone 1.888.936.7872 and provide your full name, contact number and unique code (found in your approval email).

GENERAL

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds, refurbished products, floor products or open box products.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

If the Promoter is unable to verify the authenticity of any serial number supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the serial number or cut out and post in the serial number from the product carton.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim. The Promoter reserves the right to withhold extension of the limited Manufacturer's Warranty where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid. The Promoter accepts no responsibility for lost, delayed, misdirected or illegible claims.

To the maximum extent permitted by law, the Promoter reserves the right to vary these Terms and Conditions without notice, to modify, reschedule or terminate the promotion or to modify or extend the closing date and criteria of the promotion at its discretion.

The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions. Claims are not transferable or assignable.

The Promoter may announce and/or advertise this promotion on Facebook and/or third party social media platforms. This promotion is in no way sponsored, endorsed or administered by, or associated with Meta or other third party social media platforms. Entrants understand that they are providing their information to the Promoter and/or agencies acting on its behalf and not to Meta or other third party social media platforms. To the maximum extent permitted by law, you agree that you fully release and will hold Meta and other third party social media platforms harmless from all liability arising in any way out of this promotion.

TO THE FULLEST EXTENT PERMITTED BY LAW, THE PROMOTER AND ITS AFFILIATES (INCLUDING THEIR OFFICERS, EMPLOYEES AND AGENTS) WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY LOSS (WHETHER DIRECT, INDIRECT, SPECIAL OR CONSEQUENTIAL, AND INCLUDING, WITHOUT LIMITATION, LOSS OF OPPORTUNITY, LOSS OF PROFITS, OR LOSS OF PROPERTY) DAMAGE, PERSONAL INJURY OR DEATH ARISING IN CONNECTION WITH THE PROMOTION (INCLUDING, BUT NOT LIMITED TO, WHERE ARISING IN CONNECTION WITH: (A) ANY TECHNICAL DIFFICULTIES OR EQUIPMENT MALFUNCTION (WHETHER OR NOT UNDER THE PROMOTER'S CONTROL); (B) ANY THEFT, UNAUTHORIZED ACCESS OR THIRD PARTY INTERFERENCE; (C) ANY CLAIM OR OFFER THAT IS LATE, LOST, ALTERED, DAMAGED OR MISDIRECTED (WHETHER OR NOT AFTER THEIR RECEIPT BY THE PROMOTER) DUE TO ANY REASON BEYOND THE REASONABLE CONTROL OF THE PROMOTER; (D) ANY VARIATION IN GIFT VALUE; (E) ANY TAX LIABILITY INCURRED BY A CLAIMANT; OR (F) PARTICIPATION IN THE PROMOTION OR USE OF A GIFT) EXCEPT WHERE IT IS CAUSED BY THE PROMOTER'S OR ITS RESPECTIVE AFFILIATES NEGLIGENCE, WILFUL MISCONDUCT OR FRAUD. NOTHING IN THESE TERMS AND CONDITIONS EXCLUDES OR LIMITS ANY RIGHTS OR REMEDIES THAT A CONSUMER MAY HAVE UNDER APPLICABLE LAW.

Any cost associated with making a claim to enter this promotion is the claimant's responsibility. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of tampering, unauthorized intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

The Promoter collects personal information in order to conduct the promotion and it will be held and processed in accordance with the Promoter's privacy policy. The claim is conditional on providing this information. These Terms and Conditions are deemed to incorporate the Promoter's privacy policy and by entering the promotion, you accept the terms and conditions of our privacy policy. For further details see the Promoter's privacy policy.

This promotion and these Terms and Conditions are governed by the laws of the state of California.

The '**Promoter**' is Fisher & Paykel Appliances Inc. of 695 Town Center Drive, Suite 180, Costa Mesa, CA, 92626, USA.